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DR-4393-NC NR 106  
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# News Release

## Registration Deadline Passes but FEMA is Still Here to Help North Carolina Survivors

**RALEIGH, N.C.** – The deadline for registering with FEMA has passed, but that does not mean FEMA is leaving. FEMA continues working with North Carolina Emergency Management to help survivors and communities recover.

If you have registered for assistance, FEMA encourages you to keep in touch to track your case or to notify the agency of changes to your mailing or email addresses or phone numbers, and to report insurance settlements or additional damage you may have discovered since your home inspection.

Here's how to reach FEMA:

- Online at [DisasterAssistance.gov](https://DisasterAssistance.gov) or [DisasterAssistance.gov/es](https://DisasterAssistance.gov/es) (for Spanish)
- Call the disaster assistance helpline at **800-621-3362** or **800-462-7585** (TTY) anytime from 7 a.m. to 10 p.m. seven days a week. Multilingual operators are available.
- Download the [FEMA Mobile App](#) in English and [Spanish](#).

The application deadline for a U.S. Small Business Administration low-interest disaster loan also has passed. For information, call the SBA Disaster Assistance Customer Service Center at **800-659-2955**, email [disastercustomerservice@SBA.gov](mailto:disastercustomerservice@SBA.gov), or visit SBA's website at [sba.gov/disaster](https://sba.gov/disaster). If you are deaf, hard-of-hearing or have a speech disability and use a TTY, call **800-877-8339**.

As of Tuesday, Dec. 25, 2018:

- **More than \$122.6 million** had been approved for 34,000 households.
- **More than \$354.9 million** in SBA low-interest disaster loans for homeowners, renters and business owners had been approved.
- **More than 15,014** National Flood Insurance Program claims had been submitted.
- **An estimated \$556.3 million** had been paid on approved NFIP claims.

FEMA and NCEM operated **23** disaster recovery centers, all of which are now closed. More

than **42,000** people visited the centers throughout the **34** designated counties to receive information and advice for their recovery.

In addition, Disaster Survivor Assistance teams visited more than **113,000** homes and talked to almost **63,000** survivors about how FEMA can help in their recovery efforts, to answer survivors' questions and, if needed, to help survivors register.

For more information on North Carolina's recovery from Hurricane Florence, visit [ncdps.gov/Florence](http://ncdps.gov/Florence) and [FEMA.gov/Disaster/4393](http://FEMA.gov/Disaster/4393). Follow us on Twitter: [@NCEmergency](https://twitter.com/NCEmergency) and [@FEMARegion4](https://twitter.com/FEMARegion4).

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*FEMA's mission: Helping people before, during and after disasters.*