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News Release

Disaster Recovery Centers to Close One Hour Earlier Starting Oct. 29

RALEIGH, N.C. – State/FEMA disaster recovery centers will close one hour earlier, at 6 p.m., starting Monday, Oct. 29. The centers will operate from 9 a.m. to 6 p.m. Days of operation are unchanged.

Survivors can also get help online or by phone. Individuals and businesses in counties included in the North Carolina federal disaster declaration for Hurricane Florence may register for assistance by:

- Calling the disaster assistance helpline at **800-621-3362** or **800-462-7585** (TTY) anytime from 7 a.m. to 11 p.m. local time seven days a week until further notice. Multilingual operators are available. You can also update your contact information, ask questions about a letter from FEMA, get information about FEMA home inspections, or learn how to appeal a FEMA decision.
- Going online to DisasterAssistance.gov or DisasterAssistance.gov/es for Spanish
- Downloading the [FEMA mobile app](#) in English or [Spanish](#).
- Downloading the [ReadyNC app](#).
- Visiting any disaster recovery center. To find center locations and current hours, download the [FEMA mobile app](#), the [ReadyNC app](#), or visit FEMA.gov/DRC. Center hours and operations are adjusted based on visitor demand.

Information on the U.S. Small Business Administration's low-interest disaster loans is available at the SBA's Disaster Assistance Customer Service Center by calling **800-659-2955**, emailing disastercustomerservice@sba.gov or visiting SBA's website at sba.gov/disaster. People who are deaf and hard-of-hearing may call **800-877-8339**.

If you have unmet disaster-related needs, you may call the statewide referral service at **2-1-1** or **888-892-1162** (TTY), or text Florence to 898211.

The **34** North Carolina counties now designated for Individual Assistance are: **Anson,**

Beaufort, Bladen, Brunswick, Carteret, Chatham, Columbus, Craven, Cumberland, Duplin, Durham, Greene, Guilford, Harnett, Hoke, Hyde, Johnston, Jones, Lee, Lenoir, Moore, New Hanover, Onslow, Orange, Pamlico, Pender, Pitt, Richmond, Robeson, Sampson, Scotland, Union, Wayne and Wilson.

For more information on North Carolina's recovery from Hurricane Florence, visit ncdps.gov/Florence and FEMA.gov/Disaster/4393. Follow us on Twitter: [@NCEmergency](https://twitter.com/NCEmergency) and [@FEMARegion4](https://twitter.com/FEMARegion4).

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