

# Craven County Residences

## REFUSE

Residents in the city limits of City of New Bern and the Towns of Vanceboro, Dover, Havelock and Bridgeton receive garbage service from each respective municipality. Please call your City or Town Hall for information:

City of New Bern..... (252) 639-7501  
Town of Vanceboro..... (252) 244-0919

Town of Dover..... (252) 523-9610  
City of Havelock..... (252) 444-6404

Craven County offers a volume-based, Pay As You Throw (PAYT) solid waste management program. With a PAYT program you only pay for the amount of refuse you generate. The more you reduce your refuse by practicing the 3 R's (Reduce, Reuse and Recycle), the less you pay. Residents served by Craven County's program may use the following:

### Option 1

#### Refuse Stickers

- Citizens use their own refuse container or can purchase a container that meets their family's needs.
- There is NO required container and the County DOES NOT give any containers to citizens.
- There is not anything to sign up for with the PAYT Program, the haulers trucks come by each household once a week and will only pick up if you have refuse curbside with the refuse stickers looped around the handle.
- Refuse needs to be placed out for collection before 7:00 a.m. on your scheduled collection day with the appropriate refuse sticker(s) on the handle of the container. Very important to have refuse curbside before 7:00am, the refuse hauler cannot guarantee a specific time for collection due to unforeseen circumstances pertaining to normal business practices.
- The Refuse Hauler has from 7:00am to 7:00pm to service your address on your collection day.
- Citizens can put out refuse without a container but please be reminded that animals can tear open the bags and strew refuse around your yard.
- Peel off backing of the sticker printed "REMOVE" and loop the sticker around the handle of the refuse container and stick the ends together.
- If placing on an individual bag, peel off backing of the sticker printed "REMOVE" and place flat on the bag so as to ensure the refuse hauler can take the serial numbered part of the sticker for reimbursement.
- Each sticker is for a one time disposal of your refuse bag, each time refuse is placed curbside for collection, it will need new stickers.
- The sticker guidelines are printed on the back of the sticker and the Solid Waste Department phone number is printed on the front of each sticker.
- Refuse consists of household kitchen and bathroom refuse. NO yard debris, electronics or any bulk items can be placed in your container or placed curbside.
- Yard debris, electronics and any bulk items have to be taken to any one of the convenience sites.
- There is no charge for disposal of these items and no identification required at the convenience sites.
- One Option isn't any more beneficial than another; Citizens choose an option that best fits their family's needs. The more citizens practice the three (3) R's, Recycle, Reuse and Reduce, the less refuse disposal will cost.

## Holidays

If your collection day falls on a holiday observed by this program your refuse will be picked up the following day. Observed holidays include:

- Thanksgiving Day
- Christmas Day
- New Year's Day

For confirmation of any schedule changes, visit our web page for notifications or call our office.

## Stickers

- Cost \$3.00 each and are red in color.
- They may be purchased at a sticker outlet or ordered by mail.
- Citizens can purchase any amount they choose.
- To order stickers thru the mail, send a check for the amount of stickers you want to purchase and mail it to: Craven County Solid Waste Department  
406 Craven Street  
New Bern NC 28560

### Sticker Guidelines

\* up to 33 gallons/ = 1 sticker  
not more than 50 lbs.

\* 34 to 64 gallons/ = 2 stickers  
not more than 100 lbs.

\* 65 to 90 gallons/ = 3 stickers  
not more than 150 lbs.

## Option 2

- Citizens can take their household bagged refuse to anyone of the seven (7) Convenience Sites.
- Refuse still needs the required amount of refuse stickers for disposal.
- Give the required refuse stickers to one of the attendants that is working at the site, then unload refuse.

## Option 3

- Citizens can take household bagged refuse, yard debris and bulk items to the Craven Regional Solid Waste Management Authority ( Tuscarora Landfill).
- The landfill operates on a weight based price per ton. Your vehicle is weighed going into the facility and after you are unloaded and you pay a price per ton on the difference.
- NO stickers accepted nor required for this option.
- Tuscarora Landfill  
Site is located at: 7400 Old Highway 70 West, New Bern  
OPEN Monday - Friday: 7:30 - 4:30 and Sat.: 7:30 -2:00

## **Option 4**

- Citizens can contact our contractor (Waste Industries GFL) and sign up for a private service.
- For a monthly fee Waste Industries GFL will bring out a cart and service it once a week, same days of collection apply as with the refuse sticker program.
- For more information you can contact Waste Industries GFL, (252)638-1366.
- This is a private service between the citizen and Waste Industries, so any questions or concerns should be directed to Waste Industries.

### **Frequently Asked Questions**

***Q-Is Styrofoam recyclable in Craven County?***

**A-No, for our area it is considered refuse. Citizens can put these items in their regular refuse or Styrofoam can be taken to any of the convenience sites and placed in the regular refuse bin, free of charge.**

***Q-Are microwaves and kitchen appliance considered Electronic Recycling?***

**A-No, these items are not accepted by our Electronic Recycling Contractor. These items can be taken to any of the convenience sites and placed in the regular refuse bin, free of charge.**

***Q-How can I dispose of a boat?***

**A-Citizens can take the boat whole to the Tuscarora Landfill, 7400 Old Highway 70 West, (252)633-1564, and pay for disposal at their current rates. If the boat is broken up into pieces that can fit easily into the cans at the convenience sites then citizens can dispose of it at the convenience sites.**

***Q-How can I dispose of a large oil drum full of old oil/heating fuel?***

**A-This is something that the citizen will have to contract out privately, the convenience sites are not equipped to handle a large amount of oil/heating fuel. A resource to contact is, Noble Oil, 800-662-5364.**

***Q-How can I dispose of a junk car?***

**A-Citizens can take a junk car to any scrap metal dealer. A resource to contact is, FOSS Recycling, (252)447-8618/ (866)534-5865 OR Mills Auto Salvage Sales, (252)244-2922.**

***Q-Does Craven County have any shredding events?***

**A-No, the County does not have any shredding events but we will accept the shredded material at any of the seven (7) convenience sites, free of charge. Citizens can either shred the material themselves or can contract that out privately. On occasion CarolinaEast Medical Center will sponsor an event, for further information on possible upcoming events contact (252)633-8111.**

***Q- How does the County inform Citizens of upcoming events and holiday schedule changes?***

- A- 1-Solid Waste Department message line-(252)636-6659  
2-Sun Journal newspaper  
3-Web Site- [www.cravencountync.gov](http://www.cravencountync.gov)  
4-Sign up for notifications on the Solid Waste page.  
5-County Face Book page**

***Q-Does the County have a drop off box for unused medications?***

**A-Yes, Craven County Sheriff Department has a drop off box in the main lobby of the Judicial Center, 1100 Clarks Road, New Bern, Monday thru Friday, 8:00am till 5:00 pm, (252)636-6620.**

***Q-What do Citizens do with used kitty litter?***

**A-Used kitty litter can be taken to any of the seven (7) convenience sites, and does not require a refuse sticker for disposal.**

***Q-Is there a Household Hazardous Waste Collection in Craven County?***

**A-Yes, the Landfill sponsors an event once a year. Generally this event is the second Saturday in October, at Craven Community College. For confirmation of date and location contact....Tuscarora Landfill (252)633-1564**

**Site is located at: 7400 Old Highway 70 West, New Bern**

**OPEN Monday - Friday: 7:30 - 4:30 and Sat.: 7:30 -2:00**

**[www.cepnc.org](http://www.cepnc.org)**



## Recycling

- **All of Craven County Residential Properties are accessed a recycling fee of \$60.00. It is not mandatory to recycle but the fee will be accessed on your property tax, weather citizens use the service or not. Citizens are encouraged to recycle so as to lessen the cost of refuse disposal for citizens.**
- **A 95 gallon cart is given to each household for the purpose of curbside collection of recycling.**
- **Items accepted in your 95 gallon cart for curbside collection are:**
  - \*Clear, Green and Brown Glass**
  - \*Newspaper (with inserts)**
  - \*Corrugated Cardboard (cut down to 2' X 3')**
  - \*#1 (PETE) Clear Plastic**
  - \*#2(HDPE) Natural Plastic**
  - \*Rigid Plastic Bottles- with the neck that is smaller than the body of the bottle-EXCEPT Motor Oil and Pesticide containers**
  - \*Steel Cans**
  - \*Aluminum Cans**
- **Citizens are asked to have their cart curbside before 7:00 am on day of collection. Contractor has from 7:00 am till 7:00 pm to service, citizens bin.**
- **Citizens are encouraged to rinse recycle containers once before putting items in the bin, to reduce some of the odor and also the temptation of animals going thru the bins.**
- **Citizens are encouraged to collapse plastics and cans so as to make more room for the recycling material.**
- **Recycle Contractor will not pick up recycle if it is in any kind of plastic bag.**
- **Items not collected in the 95 gallon recycle cart:**
  - \*NO plastic bags from area chain grocery and department stores, these generally can be taken back to the specific store for recycling**
  - \*NO paper products such as but not limited to paper plates, napkins, paper towels and tissues**
  - \*NO Styrofoam**
  - \*NO frozen or juice boxes with the wax coating**
  - \*NO wood products**

- \*NO scrap metal material**
- \*NO mirrors**
- \*NO hard bound books with glue binding**
- \*NO household hazardous waste containers such as but not limited to pesticide and chemical plastic bottles**
- \*NO pizza boxes with food residue on the paste board or cardboard**
- \*NO Medical Waste**
- \*NO Clothing**
- \*NO Food Waste**
- \*NO Hoses**
- \*NO Mixed Metals & Wire**
- \*NO Garden Pots**
- \*NO Paintings**